NOV 0 3 2006 HEWLETT-PACKARD COMPANY Intellectual Property Administration P.O. Box 272400 Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. \_\_\_

<u> 10002185 -1</u>

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s):

Anna Maria Zara et al

Confirmation No.: 7529

Application No.: 09/666910

Examiner: Borrissov, Igor

Filing Date:

Sep 21, 2000

Group Art Unit: 3639

Title: Intelligently Classifying And Handling User Requests In A Data Service System

Mail Stop PGPUB Drawings **Commissioner For Patents** PO Box 1450 Alexandria, VA 22313-1450

## **DRAWING TRANSMITTAL LETTER**

Enclos	sed herewith	please find:		
		sheets of redlined drawing(s) which indicate proposed changes to the drawing(s). Upon approval of these proposed changes, formal drawing(s) will be submitted.		
		sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) which accompanied the Office Action dated		
×	4	sheets of corrected formal draw and approved in the Notice of	•	by the Notice of Patent Drawings Objection (PTO-948)
<u> </u>		sheets of formal drawing(s). originally filed.	Please substitute t	these formal drawing(s) for the informal drawing(s)
Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added.				
I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:  Commissioner for Patents, Alexandria, VA 22313-1450  Date of Deposit: 10246  OR			50	Respectfully submitted,  Anna Maria Zara et al  By  Richard P. Lange
tra fac Da Ty	I hereby certify that this paper is being transmitted to the Patent and Trademark Office facsimile number (571) 273-8300.  Date of facsimile:  Typed Name: Tiffany Turner  Signature:		<b>∠</b>	Attorney/Agent for Applicant(s)  Reg No.: 27296  Date: 230ct0/  Telephone: 650 857 2821